

Bhartiya Aviation Services

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भारतीय एविएशन सर्विसेज

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ग्राम सभा द्वारका मोड़ मेट्रो पिलर नंबर
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Advt No. 02/Exam/GS/LH/BAS/2022-23

Last date of submission of online application	31 st July, 2023 (extended)
Last date for depositing examination fee	20 th August 2023 (extended)
Tentative examination date	Coming Soon

Important statement :- The candidate submitting the application against the notification is hereby informed that apart from the examination fee, **no other fee** will be charged i.e. no fee will be charged for the training by Bhartiya Aviation Services.

Airport Ground Staff / Customer Service Agents & Loaders / Housekeeping - 2022-23

* Online Applications are invited by Bhartiya Aviation Services from eligible and interested Male and Female Indian Nationals for all Indian Airports:-

S.No.	Profile Name	Educational Qualification	Pay scale (approx)	Number of candidates
1	Airport Ground Staff/CSA	Intermediate or equivalent	15000 - 30000	1063
2	Loader / Housekeeping	High school or equivalent	13000 - 20000	742

*Pay Scale:- Pay scale will be decided at the time of Interview. According to the performance of the candidate's.

1. Application procedure :-

1.1 - Application will be accepted through "Online" mode only.

1.2 - Only one registration form per candidate. Candidate is allowed even if he/she is applying for more than one profile. The application will be accepted online (only) on the Bhartiya Aviation Services official website www.bhartiyaaviation.in.

1.3 - No application shall be entertained by hand or by post at the registered address of the Bhartiya Aviation Services.

1.4 - Before filling the online application form, first of all, the candidate must study the detailed notification and related service rules regarding the instructions for filling the application form available on the official website www.bhartiyaaviation.in. Candidates are advised to apply after going through the notification properly.

1.5 - The candidate is directed to apply through their valid personal email ID. In case a candidate does not have a valid personal email ID, he/she should create his/her new email ID before applying online. Candidate should keep checking the inbox or even the spam folder of this email id regularly through the process as the intimation regarding written test, etc. will be sent through E-mail only.

1.6 - Candidates are advised to fill their **correct** and **active** e-mail id and mobile number in the online application and it will not be changed. Important information will be sent on registered e-mail address, mobile number only.

1.7 - Please keep the following details ready with you before clicking on the "Online Application Form" button to start your online application.

- Personal demographic details including date of birth and nationality,
- Mobile number,
- Personal email Id,
- Category details (if any)

1.8 - Click on the "**Online Form**" button and fill all the registration details one by one with proper name of the candidate or his/her father, Mother, husband (if applicable) etc. The application form should contain the correct spelling as it appears in the certificate/mark sheet. Any alteration or correction found may lead to disqualification of candidature of the candidate.

1.9 - If the applicant gives wrong information / suppresses any facts while applying online, the application of the candidate will be cancelled immediately.

1.10 - If the applicant faces any problem while applying online, they are advised to immediately contact us through the helpline number or email mentioned on the official website www.bhartiyaaviation.in.

1.11 - Bhartiya Aviation Services will not accept any offline or hand-filled application form under any circumstances other than filling the candidate's online application form.

1.12 - Candidates should clearly and necessarily mention the details of all the educational qualification experience acquired till the last date of application. Such qualification experience will not be considered after the last date of application, if there is no marking in the application.

1.13 - Application forms will be available on Bhartiya Aviation Services' official website www.bhartiyaaviation.in till 31st July, 2023 midnight. No application will be accepted after the said period.

1.14 - **Candidates are advised in their own interest to submit the online application much before the last date and not to wait till the last date to avoid the possibility of disconnection, inability or failure to log in due to heavy load on the website during closing days.**

1.15 - The application submitted by the candidate cannot be amended. Therefore, in case the candidate has filled more than one application for the same profile, only the last submitted application will be accepted. All remaining applications will be treated as cancelled.

2. Examination fee:-

2.1 - After submitting the form you are now ready to pay the examination fee, click on the payment link to pay the fee in the mode most suitable to you.

2.2 - Candidates should not use any other portal or facility for depositing the examination fee other than the payment link given on the official website www.bhartiyaaviation.in.

2.3 - There is prescribed examination fee for the post according to the application.

Airport Ground Staff / CSA	₹430-/
Loader / housekeeping	₹380-/

2.4 - **No fee will be refunded to the candidates in any circumstances once the examination fee is deposited.**

2.5 - Candidates should make sure to pay the examination fee before the last date of application so that pending verification of any payment related to the transaction can be done in time, otherwise it will be the responsibility of the candidate itself.

2.6 - In case of applying for more than one profiles by the same candidate, the examination fee will have to be paid every time, so the candidate should think properly before applying.

2.7 - **If a candidate applies for more than one profile then he/she will have to pay the examination fee separately.**

2.8 - The profile for which the examination fee has been deposited, the candidate will be considered of profile only later the profile of the candidate will not be changed.

2.9 - The prescribed examination fee is applicable and it is same for either categories i.e., reserved or unreserved.

3. Syllabus of exam:-

Part A:

Syllabus	Content Of Syllabus	Marks
Current Affairs	National, International	10
Science	Physics, Chemistry, Biology	10
Aviation knowledge	---	05
History, Politics and Geography	---	05
Mathematics	Percentage, Profit and Loss, Simple and Compound Interest, Ratio and Proportion, Average Work and Time, Time Speed and Distance, Number System, Exponential and Radiation, Algebra, Mensuration, Geometry, Trigonometry	15
Reasoning	Coding-Decoding, Alphabetical Series, Number Series, Missing Numbers, Dice, Blood Relations, Calendar & Clock, Seating Arrangement, Puzzle, Sequence Arrangement, Justice.	15

Part -B

English	Synonyms and Antonyms, One Word Substitution, Vocabulary and Grammar Skills, Spotting Errors, Sentence, Rearranging Para Jumbles, Active and Passive Voice, Direct and Indirect Speech Conversions and Narration, Shuffle of Sentences, Part in Passage, Comprehension Passage, Verbs, Tense, Conjunction, Article, Idiom.	40
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3.1 - The question paper is divided into 2 parts i.e., part A &B, total number of questions in both the sections together will be 100, each question will be of 1 mark.

3.2 - Section (B) will have 40 questions from English, out of 40 questions, the candidate has to compulsorily correct 25 questions for airport ground staff/CSA profile and minimum 15 question out of 40 for Loader /Housekeeping should be correct.

3.3 - The difficulty level of questions related to academic subjects will be of Senior Secondary level as prescribed by the National Council of Educational and Research (NCERT).

3.4 - The difficulty level of the question of Loader / Housekeeping will be lower than Airport Ground Staff / CSA

3.5 - The type of examination will be of objective nature and the question paper will be based on multiple choice questions.

3.6 - **1/3 marks will be deducted for each wrong answer.**

3.7 - The written test will be conducted in English and Hindi languages only in OMR-based/Computer Based Test (CBT) mode.

3.8 - No normalization will be done.

3.9 - For the profile of Airport ground staff /CSA, the minimum qualifying marks will be 50% of the total marks out of which 25 questions in English must be answered correctly. otherwise the candidate will be considered as fail.

3.10 - For the profile of Loader/ Housekeeping The minimum qualifying marks will be 40% of the total marks of the examination and 15 questions in English must be answered correctly. Otherwise the candidate will be considered fail.

4. Eligibility As Per Academic Qualification:-

4.1 -Airport Ground Staff / CSA -

Candidate must have an Intermediate or Senior Secondary School Certificate (10+2) or equivalent from the recognized Board or University on or before the last date of receipt of online application forms.

4.2 - Loader / Housekeeping -

Candidate must have High School or Secondary School Certificate (10th) or equivalent from recognized Board or University and must be on or before the last date of receipt of online application form.

5. Age Limit :-

5.1 - Applicants of Airport Ground Staff / Customer Service Association must have attained the age of 18 years as on 1st July 2023 and the maximum age should be 30 years.

5.2 - The applicant for loader / housekeeping must have attained the age of 18 years as on 1st July, 2023 and the maximum age should be 35 years.

5.3 - Age relaxation of 3 years will be given for SC / ST / OBC candidates.

6. Examination centre: -

6.1 - The exam will be conducted OMR based/ CBT at multiple locations in India. A tentative list of OMR-based/ CBT exam centres is attached as annexure.

6.2 - Any request for change in exam centre/ date/ session shall not be entertained.

6.3 - Bhartiya Aviation Services reserves the right to cancel any of the examination centre or add some other centre depending upon the availability of resource, administrative feasibility etc.

6.4 - Bhartiya Aviation Services also reserves the right to allot the centre to candidates other than those opted by them.

6.5 - Candidates will appear for the examination at the examination centre at their own risk and expense. Bhartiya Aviation Services will not be responsible for any injury or loss etc. of any kind.

6.6 - Any unruly behaviour/misbehaviour in the examination hall will result in disqualification of the candidates from future examinations conducted by the Bhartiya Aviation Services.

Sate / UT	Examination Centre
Andhra Pradesh	Visakhapatnam, Tirupathi, Guntur
Arunachal Pradesh	Itanagar, Dirang, Dibang Valley
Assam	Dispur, Tezpur, Dibrugarh
Bihar	Patna, Gaya, Kishanganj
Chattisgarh	Raipur, Blarampur, Danjewda
Goa	Panaji, Ponda
Gujrat	Surat, Ahmedabad, Rajkot
Haryana	Ambala, Hisar, Jhajjar
Himachal Pradesh	Shimla, Dharamshala, Solan
Jammu & Kashmir	Srinagar, Jammu, Anantnag
Jharkhand	Ranchi, Jamshedpur, Dhanbad
Karnataka	Bengluru, Mysore, Bagalkot
Kerela	Thiruvananthpuram, Kochin, Kozhikode
Madhya Pradesh	Bhopal, Ujjain, Gwalior
Maharashtra	Mumbai, Puner, Nagpur
Manipur	Imphal, Churachandpur, Senapati
Meghalya	Shillong, Cherapungi, Tura
Mizoram	Aizawl, ZawlNuan, Champhai
Nagaland	Kohima, Dimapur, Mokokchung
Odisha	Bhabaneshwar, Sundargarh, Balangir
Punjab	Chandigarh, Ludhiana, Amritsar
Rajasthan	Jiapur, Jodhpur, Udaipur
Sikkim	Gangtok, Gezing, Mangan
Tamil Nadu	Chennai, Madhurai, Tiruchirappali
Telangana	Hydrabad, Nalgunda, Asifabad
Tripura	Agartala, Dharmnagar, Kailashahar

Uttar Pradesh	Lucknow, Varanasi, Gazhiabad
Uttarakhand	Dehradun, Haldwani, Roorkee
West bengal	Kolkata, Siliguri, Hooghly
Delhi N.C.R	New Delhi, Delhi

7. Result Publication:-

- The final result will be made available on the official website www.bhartiyaaviation.in of Bhartiya Aviation Services.

8. Important Information: -

8.1 - The number of profile can be increased or decreased i.e. Bhartiya Aviation Services has the right to increase or decrease the number of profiles prescribed after the issue of notification.

8.2 - Persons with Bench Mark Disabilities (PwBD) are not eligible to apply for this examination.

8.3 - The candidate will be selected on the basis of interview after qualifying the written exam.

8.4 - No request/claim will be entertained for being selected against any profile based merely upon marks scored in written examination.

8.5 - The candidates who have qualified in the written examination are required to qualify both the rounds of interview, only then their selection will be valid.

8.6 - The Bhartiya Aviation Services will determine the dress code for the candidate at the time of interview.

8.7 - On the selection of the candidate, the candidate will be given training by the Bhartiya Aviation Services. No training fee is payable for the training but it is mandatory to qualify the training.

8.8 - On the basis of the information filled in the online application form by the candidate, the eligibility of the candidates (age, qualification, category etc.) will be checked. If he/she is found ineligible on the basis of the information filled by them, then his/her online application form will be rejected, for which all responsibility will be of the applicant himself.

8.9 - If any candidate does not submit the detailed application form within the stipulated time period, then it will be considered that the candidate is not willing to join for the said prescribed profile, his/her candidature will be cancelled.

8.10 - A part from the relaxation in age limit given in this notification, no other type of minimum age and maximum age relaxation will be given to the applicant.

8.11 - It will be necessary for the candidates to follow the detailed guidelines mentioned on the e-admit card.

8.12 - If there is an error in the question paper or more than one answer is wrong / Correct or mistake in answer key. In case of any dispute regarding error or question answer, the Bhartiya Aviation Services will have the right to accept the result released on the basis of the final answer

key prepared by the panel of subject experts of the Bhartiya Aviation Services. Which will be acceptable to all the candidate. No debate will be entertained regarding the same.

8.13 - After the selection of the candidate, if any candidate does not have a passport, then Bhartiya Aviation Services will fully cooperate in getting the passport of the candidate made.

8.14 - Original documents in respect of eligibility criteria and proof of date of birth should be produced for verification on the date of interview. If the original certificates are not produced for verification on the date of interview then the candidate will not be allowed to appear in the interview.

8.15 - The date of birth mentioned in the certificate of high school or passed examination will be valid, no other record will be considered valid.

8.16 - The candidature will be cancelled in case any candidate is caught cheating in the examination hall, causing indiscipline, misbehaviour or found doing any unworthy work.

8.17 - Beware of any fraudulent activity to pass the examination, or pass the interview otherwise the candidates themselves will be responsible.

9. Tentative Month and date of examination: -

- The examination will be conducted by the Bhartiya Aviation Services at the allotted examination centres. Detailed information in this regard will be given through the official website www.bhartiyaaviation.in of Bhartiya Aviation Service.

Bhartiya Aviation Services reserves the right to change the date and venue of the examination.

10. Announcements:-

10.1 - All further announcements/details regarding this process will be published/provided only on www.bhartiyaaviation.in, no separate advertisement/corrigendum will be issued in this regard from time to time. All changes/updates/corrigendum will be hosted on Bhartiya Aviation Services' official website www.bhartiyaaviation.in only.

10.2 - Bhartiya Aviation Services reserves the right to change any of the conditions/criteria or cancel the entire process without assigning any reason thereof.

All the candidates are expected to keep visiting the Bhartiya Aviation Services Website www.bhartiyaaviation.in continuously for all the information related to the examination.

